[DATE]

Dear Residents,

Protecting our community's sewer system is a collective responsibility and we are encouraging everyone to embrace sewer-smart habits to safeguard our homes, our neighborhood and our environment.

Just because something can go down the drain doesn't mean it should. Putting the wrong items down the sink or toilet can lead to clogged pipes, slow drainage and even hazardous sewer backups and overflows. These issues can be disruptive, costly and pose health risks to residents, property owners and the surrounding environment.

Small habits can make a big difference, especially when it's a community effort. Here are a few simple ways you can be sewer smart:

In the Kitchen:

- Keep fats, oils and grease (FOG) out of the drain. FOG buildup can clog pipes and cause sewer backups. Let FOG cool and solidify, then scrape it into a container and dispose of it in the trash. Wipe down greasy pans or dishes with a paper towel before washing them with soapy water and throw the towel in the trash.

In the Bathroom:

- Only flush bodily waste, toilet paper and wastewater down the toilet. Cleansing wipes, even those labeled "flushable," paper towels, tissues and other cloths can clog pipes and cause problems in private plumbing systems and treatment processes. Dispose of these items in the trash.
- Dispose of old medications or drugs at an approved drug take-back site or event to prevent them from entering our natural environment and harming fish and our drinking water supply.

If you experience a sewer backup, please contact SD1 at 859-578-7450, Option 1. SD1 is available 24/7 to investigate and ensure that the public system is not contributing to the problem. You may need to hire a plumber to resolve any issues within your private plumbing.

By following these simple sewer-smart tips, you are playing a vital role in protecting our home, community and the environment. For more information and resources, visit sd1.org/sewersmart.

Thank you for your cooperation.

Sincerely,

[Community Name]

[Sewer District Name]