

Effective Jan. 1, 2018: Convenience fees apply to some payment options

Beginning Jan. 1, 2018, customers who pay their SD1 bill by credit or debit card will also pay a \$2.65 convenience fee per transaction. The same fee will apply to one-time e-check payments made over the phone and online. This is a pass-through fee that is charged by and goes directly to Paymentus, SD1's third-party vendor. Reference the chart below to learn which payment options include a fee and which ones are fee-free.

	Online, one-time	Online, automatic withdrawal	Over the phone	In-person @ main office	By mail	BB&T Branch Location	Dropbox
Credit Card	\$2.65	\$2.65	\$2.65	\$2.65	NA	NA	NA
Debit Card	\$2.65	\$2.65	\$2.65	\$2.65	NA	NA	NA
E-check	\$2.65	No fee	\$2.65	NA	NA	NA	NA
Check	NA	NA	NA	No fee	No fee	No fee	No fee
Cash	NA	NA	NA	No fee	NA	No fee*	NA

*Cash payments only accepted for BB&T customers

NA = Not Applicable

Visit www.sd1.org for a complete list of options for paying your SD1 bill.